

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

Application of Water Service Corporation )  
of Kentucky for an Adjustment of Rates ) Case No. 2010-00476  
)

**PETITION FOR CONFIDENTIALITY**

Water Service Corporation of Kentucky (WSCK) petitions the Commission (“Commission”), pursuant to 807 KAR 5:001, Section 7 and all other applicable law for confidential treatment of a hearing data request involving customer complaints and how those complaints were resolved. Based on the reasons set forth below, the information in the response is entitled to confidential treatment under 807 KAR 5:001, Section 7, and all other applicable law, which if publicly disclosed could have adverse consequences to the company’s customer privacy.

The complaint forms and the related information detailing the company’s resolution of the complaint contain the customer’s name, address, phone number and other personal identifiers. This information is not made public by the company and is information that the customers expect to be protected from public disclosure. KRS 61.878 specifically excludes such personal information from public disclosure:

**61.878 Certain public records exempted from inspection except on order of court --Restriction of state employees to inspect personnel files prohibited.**

(1) The following public records are excluded from the application of KRS 61.870 to 61.884 and shall be subject to inspection only upon order of a court of competent jurisdiction, except that no court shall authorize the inspection by any party of any materials pertaining to civil litigation beyond that which is provided by the Rules of Civil Procedure governing pretrial discovery:

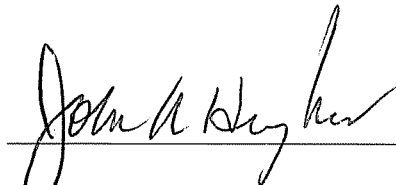
(a) Public records containing information of a personal nature where the public disclosure thereof would constitute a clearly unwarranted invasion of personal

WCK and Utilities, Inc. do not as a matter of company policy publicly disclose the information described above, except as required by law or pursuant to a court order or subpoena. The company's internal policies are directed toward non-disclosure of the information in question. In fact, the information will not be disclosed to any personnel, except those who need to know in order to discharge their responsibilities. The information sought by the Commission is not information customarily disclosed to the public and is generally recognized as confidential.

There is no significant interest in public disclosure of the attached information. Any public interest in favor of disclosure of the information is outweighed by the privacy interest in keeping the information confidential

Pursuant to 807 KAR 5:001, Section 7(3), temporary confidentiality for the enclosed information should be maintained until the Commission enters an Order as to this Petition. Once the Order regarding confidentiality has been issued, WCK would have the opportunity to seek alternative remedies pursuant to 807 KAR 5:001, Section 7(4).

WHEREFORE, WCK petitions the Commission to treat as confidential the information identified in this Petition.



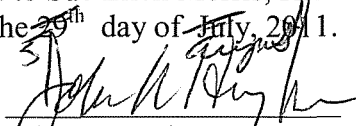
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Certificate of Service:

A copy of this petition was delivered to David Spenard of the Attorney General's Office, 1024 Capital Center Dr, Frankfort, KY 40601 and mailed to Sue Ellen Morris, Hickman Co. Courthouse, 110 East Clay St., Clinton, KY 42031 the 29<sup>th</sup> day of July, 2011.

  
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John N. Hughes